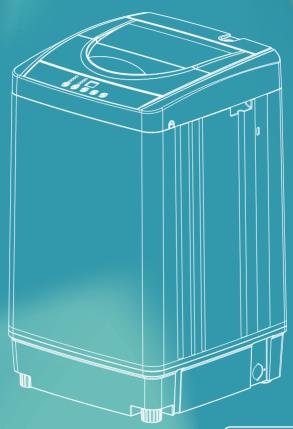
SKU: PCW002-159WH-USZX

Model: FW50-1518L

# **WASHING MACHINE**

Instruction Manual



Congratulations on purchasing your new product. To ensure proper operation, please read this instruction manual carefully before using this product. Keep this manual in a safe place for future reference.



Call: 1-833-632-0897 Working hours: Mons to Fris 8 AM - 4 PM (PT)-632-0897

# Congratulations

#### Dear Customer:

Welcome to the our family. Thank you for purchasing one of our products.

Our goal is to provide you with superior service. If there is anything missing from or wrong with your order, or if you have any questions about using our product, PLEASE contact us.

Call: 1-833-632-0897

Email: support@homyd.com

Working hours: Mons to Fris, 8 AM - 4 PM (PT)

Our team is available 24/7 to address your questions, comments, and concerns. Your satisfaction is our ultimate goal. We want to make everything right so you'll share your positive experience with other shoppers on Amazon.

If you experience any problems, please send an email to support@homyd.com.

Call: 1-833-632-0897 Working hours: Mons to Fris, 8 AM - 4 PM (PT)

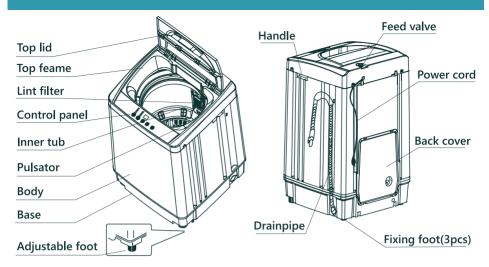
#### Our mission:

- \* To be the most trusted appliance brand.
- \* To create practical, compact appliances that better your life.

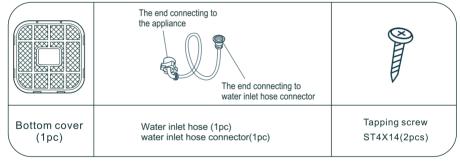
# TABLE OF CONTENTS

Parts name	2
Cautions	3-4
Installation and adjustment	5
How to use drainpipe	6
Water inlet installation	7
Preparation before operation	8
Load laundries	9
Use of detergent	10
Control panel instruction	11-12
Operation steps	13
Maintenance	14-15
Troubleshooting	16-17
Other functions	18
Specifications	19
Warranty and Service	20

## | Parts name



## **Accessories**

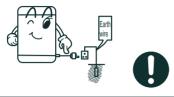


## **Symbol definition**

Warning symbols	Pay special attention to the warning symbols. There may be serous risks to personal body safety or damages to the washing machine if not follow.	`
Forbidden symbols	Please stop doing the contents with this symbol, otherwise it will damage the appliance or injure your personal body.	_

## **I** Cautions

Please insert the plug into the power socket with rated voltage 220-240V AC.



Always unplug the appliance and turn off the water when the power is cut, moving or cleaning the washing machine, or it is not in use. Do not insert or pull off the plug with wet hand.



Do not make the electric cable bended, stretched, twisted, strapped or changed, pressed or nipped. If the electric cable or plug is damaged or the socket becomes loose, they must be repaired or changed by our appointed repair stations or the professionals of our post-sale service department to avoid danger. The pin of the plug must remain clean. Please clean it carefully with dry cloth if it is dirty.





Don t install the washing machine in bathroom or damp places,. Do not wash the machine with water, do not put wet clothes on the control panel film.



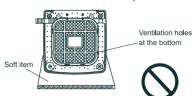


Do not use water hotter than 50 °C.





If the machine is situated on a carpeted floor, please adjust the feet in order to allow air to circulate freely.



Do not wash raincoat, bike cover, feather dress and such waterproof laundries, which will make the washing machine abnormal vibrations during spinning.





Do not share the same socket with other electric appliances. Do not use the damaged plug or loose socket.







## **|** Cautions

Do not put hands into the working machine. It is dangerous even if the speed is very slow. Take special care of the children, and forbid them to climb on the washing machine.





It is dangerous to alter the specifications or attempt to modify this product in any way.





Do not overload the appliance or put any hot goods(such as the kettle with hot water)on the washing machine.





Garments which have been in contact with volatile petroleum products should not be machine washed.



This appliance is not intended for use by persons(including children) with reduced physical,sensory or mental capabilities, or lack of experience and knowledge,unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.

Children should be supervised to ensure that they do not play with the appliance.





Keep the appliance away from direct sunlight and heat sources like the heater.





To prevent the lint from blocking cascade outlet during washing, please keep the lint filter in good condition, install it to proper position and clean it in time.



Any objects such as coins, safety pins, nails, screws, stones or any other hard, sharp material can cause extensive damage and must not be placed into to the machine.



- Before washing, please ensure the tap is open and the inlet hose is installed properly.
- It is suggested to use low foam washing powder.

# Installation and adjustment

Please install and adjust the machine according to the requirements of the manual. It is very important to your safety and correct operation.

#### Unpacking

- Unpack the carton and take out the bottom panel.
- Open the top lid of washing machine and take out all of the accessories.
- Remove all wrappers, including the polystyrene base.
   You are advised to keep all the packaging for reuse in case the machine is to be transported again.

#### Installing the bottom cover

 Please lean the machine forward gently, and insert the the bottom cover (the side with instructions) into the notch along arrowhead direction.

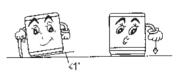
 Fix the bottom cover on the washing machine base with two tapping screws in the accessories by using cross screwdriver.



### **Positioning**

The distance between the washing machine and the wall should be more than 50mm, and the maximum allowed angle of the shank base of the machine is 1. The slanting or rough ground may cause operating stopped or unstable, please adjust it with the following methods:

Make it horizontal
 Use a tied thread with plumb to check
if it is horizontal.

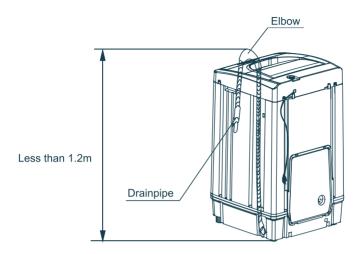


- Adjust the adjustable foot
- Lift up the adjustable foot gently, loose the adjustable nut and twist the adjustable foot.
- 2. Fasten the nut after adjustment.

Adjustable

Fasten Adjustable

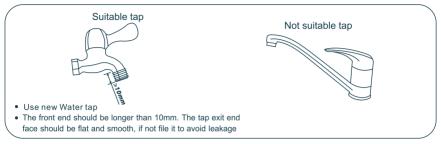
# I How to use drainpipe



- 1. The drainpipe could be hanged or put down during use, If drainpipe is hanged during use, the height must less than 1.2m.
- 2. You can adjust the situation of the elbow bend pipe to change the height of the drainpipe.
- 3. Do not extrude the drainpipe to ensue drain smoothly.

## | Water inlet installation

## Tap selection



# Check the connection between inlet hose connector and the tap

- 1. Swing the inlet hose gently to confirm if it is fastened.
- 2. After installation, open the tap and check if it leaks.
- 3. Do not bend the inlet hose with overstrain.
- Before each usage, check the connection between inlet hose connector and the tap. Make sure they are firmly fitted to prevent dropping from improper installation position.



Water absorption cushion

• The instruction for appliances connected to the water mains by detachable hose-sets supplied with the appliance are to be used and that old hose-sets should not be reused.

### Connect the inlet hose with the washing machine

1. Do not take off the water absorption cushion. Please check if the cushion is dropped or damaged before each usage. If it is, contact the seller immediately.

2. Put the inlet hose nut on the inlet valve connector.

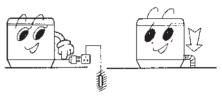
3. Fasten the inlet hose nut and swing it gently to make sure if it is suitable.

Inlet valve connector.

# Preparation before operation

#### Preparation before washing

- 1. Connect the inlet hose and open the tap.
- This appliance must be earthed. Confirm the socket is earthed reliably and insert the power plug. The earth terminal should not link to gas pipeline, tap pipeline etc.
- 3. Put down the drainpipe.



Warning: the temperature of the water should less than 50°C !

#### Before washing the laundries, please pay attention to the followings:

Make sure if there is Before washing, empty special requirements all pockets of small for the laundries objects which may

all pockets of small objects which may have been left inside (coins,keys,screws etc.) As these could damage the drain pump.



Knot the long band, fasten the buttons and close the zippers



Do not overload the machine. Load the laundry loosely alternating large items with small ones.



Sort the laundry according to the type of fabric, color-fastness and how dirty it is. Put thin laundries, woolens and such prone to wear and tear laundries into washing bag.



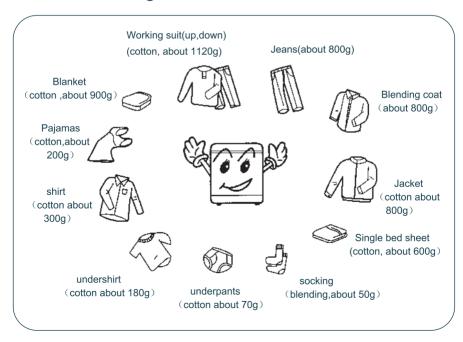
- A. Make sure the laundries are washable.
- B. It is essential to wash new colored items separately when washing for the first time. White items should not be washed with colored items.
- C. Please immerge the non-absorbable laundries by hand.
- D. Some stains such as fruit, wine, grass, rust etc. are difficult to remove and should be treated before washing with specific products, which can be found in most household shops. In some cases it may help to soak the stain before washing with a special pre-soak product or biological detergent.
- E. Overturn the nap fabric and long floss laundries before putting them into the machine.
- F. Do not put the laundries polluted by chemicals into the machine directly.
- G. Very small item(handkerchiefs, ribbons, socks etc) should be washed in a washing bag or a pillow case.

## Load laundries



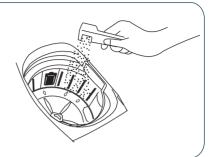
- The capacity of washing and spinning of the machine refer to the largest weight of the standard laundries under dry condition .Washing quantity shall be lower than the rated capacity.
- Different thickness, size and type of the laundries will influence the actual washing capacity. It is suitable that the laundries can be turned round normally during washing.
- Don't select high water level when laundries are less than 1.0kg to avoid water splashing.

## Reference weight of the laundries



# I Use of detergent

- Put the detergent powder into the tub as the right figure.
- Then colose the wash lid.
- We suggest use low sudsing detergent powder



### How to use the washing powder

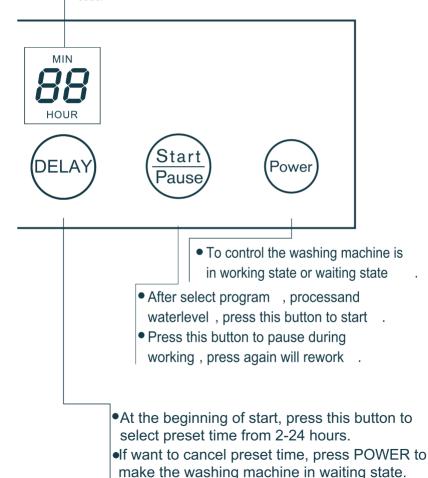
- Dissolve in the machine directly (not suitable for delay program)
  - 1 Low water level
  - 2. Add the washing powder, and run for 30 seconds to dissolve it completely.
  - 3. Put laundries in, select suitable water level.
- The instant dissolving of the washing powder
  - 1. Prepare warm water of 30 °C in a container.
  - 2. Pour the powder while stirring to fully dissolve it.
- The washing powder is more prone to pollute the laundries than the detergent, therefore, please use it with proper quantity.
- Washing powder with poor quality or not used for a long period may get blocked, please clean the detergent box in time.

### How to use bleach

- Fill water to the selected level, dilute the bleach in the container, and pour it slowly into the washing tub.
- Do not use bleach for colored or figured laundries as they are prone to lose colors.
- Do not put bleach to laundries directly.
- Refer to the manual for the usage and quantity of the bleach.
- Please dissolve powder bleach before use.
- For the quantity of the concentrated washing powder, please refer to its manual.
- Remarks: avoid splashing of water and waste of washing powder, water level should not be too high if laundries are too small.

# I Control panel instruction

- Under DELAY function, before washing, the digital timer shows preset time, unit is HOUR.
- When washing, the digital timer shows the rest time of washing, unit is MINUTES.
- When trouble encountered, the digital time shows trouble code



# I Control panel instruction

## Mode and meaning of the indicator light

indicate the selected mode

:: flashing: indicate the program is running

- At the beginning of start, press Water level to select water level, you can select appropriate water level. According to your laundries quantity. 1-2 is low water level, 3-5 is middle water level, 6-8 is high water level.
- When set the water level with '1,3,5 or 7', the light is always on.
   When set the water level with '2,4, 6 or 8', the light is on flash status.
- During wash (including rinse), if need to add water, press Water level button to add water, un-press will stop adding. Or pause the washing machine and press Water level to select higher water level, then press Start/Pause button, The washing machine will add the water to setting level automatically and continue working. If your resetting water level is lower than present water level, the lower water Level will valid in next water inlet.
- Automatically add water: during soak, wash and rinse process, if the washing machine check the water level is lower than setting water level, The washing machine will pause and add water to setting water level automatically.

Light 7 <b>(</b>		Light Soak O	
5 <b>(</b>	6	Wash 🔿	Standard
3 <b>C</b>	) 4	Spin 🔿	Heavy
1 (	2	Air dry 🔾	Fast
Wa lev		Progr	am

- You can select one program from 8 programs: 'Normal', 'Standard', 'Heavy', 'Fast', 'Soak', 'Wash', 'Spin', 'Airdry'.
- When set program 'soak, wash, spin or air dry', the light is always on .When set program 'normal, standard, heavy or fast', the light is on flash status.
- At the beginning of start, program settingis'Normal'.

## Operation steps

- 1. Press power switch, put through power, the machine is in state of beginning:
- 2. Press "program" button to select proper program.
- 3. Select appropriate water level according to your laundries quantity.
- 4. At the beginning of start, if need to select air-dry, press "Program" button to select "Air dry", When the air dry function is over, the washing machine will be in waiting state.
- 5. Close the top lid, press Start/Pause, the washing machine is working.
- 6. When the washing is finished, buzzer alarm, power supply cut off automatically.

## **Maintenance**

#### Maintenance methods

#### After the end of the programme

- The machine stops automatically ,and music buzzer will remind you to take out the laundries or start again.
- Once you have finished using the machine, you are advised to unplug it and turn off the water taps to avoid unexpected leak or fire.

#### External cleaning

Clean the exterior cabinet of the appliance with soft cloth. Do not use cleanser, volatile chemical materials to clean the machine, which will damage plastic parts and the surface.



### Clean inlet gate

It is possible that the inlet filter net can be blocked by the dust, please clean it according to the follow steps:

- 1. Close the tap and turn on the power switch.
- Start the washing machine for 5 seconds(make the water in the inlet hose flows to the tub),and cut off the powersupply.
- 3. Pull off the inlet hose, remove and clean the inlet valve and the inlet net, and install again.

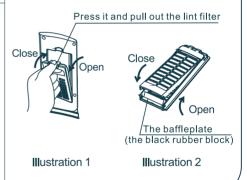


### Clean the lint filter

- It is necessary to use lint filter during washing.
- After washing, please clean the lint filter in time.

Clean the lint filter according to the following steps:

- 1. Pull out the lint filter .(see Illustration 1)
- 2. Open the lint filter and wash it.(see Illustration 2)
- 3. Close the lint filter and install it to proper position.



## Maintenance

- 1. Once you have using the machine, you are advised to turn off the water taps.(if necessary, pull out the inlet hose)
- 2. Do not keep water in tub for a long time. When washing is finished , drain it right away.
- 3. Once you have finished using the machine, you are advised to unplug it.
- 4. Put the electric cable and the drain hose in order.
- 5. Wipe the water on the surface and in tub with soft cloth and keep the top lid opening for a while. It helps to prevent mould and stagnant smells forming inside the appliance. If the water in the inner tub has possibility to freeze, please do like below:
  - 1. In winter, if remaining water freeze can cause the washing machine trouble, please take off the water inlet hose and drain out the water in the hose and inner tub.
  - 2. If the water freeze, please don't operate the washing machine. Put  $40^{\circ}$ C hot water in the tub, the hot water should submerge the pulsator, after a few minutes, rotate the pulsator by hand gently, then you can operate the washing machine.

# I Troubleshooting

Before contacting the technicians, please make the following checks:

Phenomena	Possible reason		
Control panel has no any display	Plug is not inserted tightly No electricity in the socket Power switch is not turned on Power supply is cut off		
Inlet hose leaks	Inlet hose connector(connecting with the tap)is not fixed tightly Inlet hose and washing machine connector is loose		
It does not drain	Drainpipe is not put down Drainpipe is bended or get blocked		
It does not inlet	No water supply Tap is not open Inlet hose gets blocked		
Spin stops and begins to inlet during spin program	Laundries is too much or too little or the Machine is not place stably		
Press the program button to select SPIN, but It does not spin	Do not close the top lid when drain is finished Open up the top lid when start drain		
The spin is intermittent when spin starts	Balance the laundries to reach to the best spin effect		
First time to use, some water flows from the drain hose	The remaining water when the factory make test		

# I Troubleshooting

Settlement
Insert the plug tightly Check the socket or change to another socket Press power switch Check power supply
Install the inlet hose again Tighten the connector of the machine
Put down the drainpipe Straighten or clean the drainpipe
Restart when water supply is resumed Open the tap Clean the filter according to before "clean inlet gate"
The machine is adjusting automatically
Close the top lid Close the top lid
Normal
Normal

Notes: If there is still a fault after the above checks, please pull out the plug and contact the seller right away. It is dangerous to repair this product by yourself.

## Other functions

#### 1. Give an alarm

Display	Explanation	Settlement
E0	The top lid is opened when preset is started	Close the top lid and clear up the alarm
E1	After draining 5 minutes, it still does not reach to water level	Open top lid, according to before troubleshooting and settlement to settle it ,then close the top lid and clear up the alarm.
E2	The top lid is open when spinning	Close the top lid and clear up the alarm
E3	Spin does not balance	Open the top lid ,make the laundries place equally, then close it and clear up the alarm
E4	After inlet 50 minutes still not reach to setting water level	Open top lid, according to before troubleshooting and settlement to settle it. Then close the tip lid and clear up the alarm
E5	The top lid is opened after setting child-lock	Close the top lid and clear up the alarm
E6	The water level is more than overflowing water level.	Drain the water until the water level reach the highest water level.
E7	The input and output of the memory is abnormal.	Close the top lid and clear up the alarm
F1 Water level sensor is wrong		Cut the power supply and call the technicians

#### 2. Imbalance adjustment

During spinning, if the laundries are not placed equally in the tub, it would cause violent vibration. This machine has imbalance adjustment function, and the vibration testing system will supervise the running. Once vibration is beyond certain level, the adjustment system will start automatically to adjust the imbalance.

### 3. Power supply is cut off automatically

- (1) If do not press START/PAUSE in 10 minutes after pressing POWER, power supply will cut off automatically.
- (2) Washing finished, power supply will cut off automatically .

#### 4. Child lock function

When the machine running, press the buttons of "program" and "delay" at the same time 3 seconds to set child lock function, and then the LED display "CL", press the buttons of "program" and "delay" at the same time above 3 seconds again to cancel the child lock. And the machine will back to display the remain time. Once set the child lock function, all buttons are locked (including power button). If the top door is opened when the machine is running, the machine will stop to run and error alarm, the LED display "E5" and flash, if the door is closed within 5 mins after opening, the machine will stop error alarm and continue to work. If the machine door is opened more than 5 mins, and the machine will drain water until recover water level. During this time, the error alarm will sound 10 seconds every 10 mins to warn the machine have an accident, at then, close the top door is not useful

# I Specifications

SKU	PCW002-159WH-USZX	
Model	FW50-1518L	
Rated voltage and frequency	110-120V~∙ 60Hz	
Rated capacity of wash and spin	5.0kg (dry laundries weight)	
Water level/water volume (about)	1/ 20L 2/ 23L 3/ 26L 4/ 30L 5/ 33L 6/ 37L 7/ 41L 8/ 45L	
Inlet pressure	0.03MPa~0.85MPa	
Rated input power	Wash: 325W spin: 260W	
Weight	54.01 lbs	
Dimensions	34.57(H) x 20.87(W) x 20.47(D) in	

# Warranty and Service

We offers a limited 1-year warranty ("warranty period") on all of our products purchased new and unused from us with an original proof of purchase and where a defect has arisen, wholly or substantially, as a result of faulty manufacture, parts, or workmanship during the warranty period. The warranty does not apply where damage is caused by other factors, including without limitation:

- (a) normal wear and tear;
- (b) abuse, mishandling, accident, or failure to follow operating instructions;
- (c) exposure to liquid or infiltration of foreign particles;
- (d) servicing or modifications of the product other than by our company;

Our warranty covers all costs related to restoring the proven defective product through repair or replacement of any defective part and necessary labor so that it conforms to its original specifications. A replacement product may be provided instead of repairing a defective product. Our sole obligation under this warranty is limited to such repair or replacement. A receipt indicating the purchase date is required for any claim, so please keep all receipts in a safe place. Although greatly appreciated, the product registration is not required to activate any warranty, and product registration does not eliminate the need for the original proof of purchase. The warranty will be voided if repairs are performed by a non-authorized third party and/or if spare parts other than those provided by the Company are used. You may also arrange for service after the warranty expires, at an additional cost. These are our general terms for warranty service, but we always urge our customers to reach out to us with any issue, regardless of warranty terms. If you have an issue with our products, please contact us, and we will do our best to resolve it for you.

Call: 1-833-632-0897 Email: support@homyd.com

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