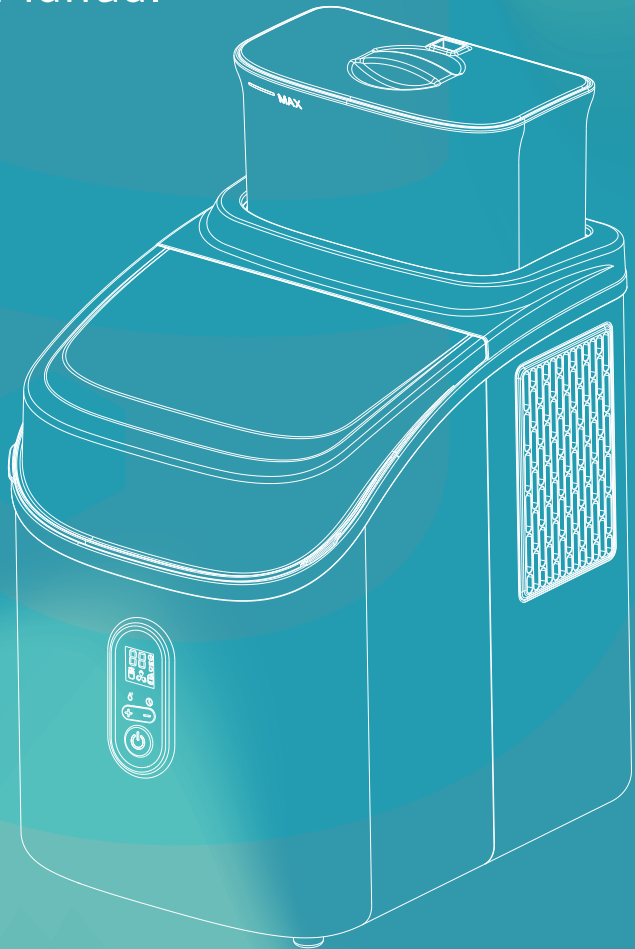


# Ice Maker

## Instruction Manual

SKU: IM-FM





# Congratulations

Dear Customer:

Welcome to the Euhomy family. Thank you for purchasing one of our products.

Our goal is to provide you with superior service. If there is anything missing from or wrong with your order, or if you have any questions about using our ice maker, PLEASE contact us.

Email: [support@euhomy.com](mailto:support@euhomy.com).

Facebook: [@Euhomy.Official](https://www.facebook.com/Euhomy.Official)

The Euhomy team is available 24/7 to address your questions, comments, and concerns. Your satisfaction is our ultimate goal. We want to make everything right so you'll share your positive experience with other shoppers on Amazon.

If you experience any problems, please send an email to [support@euhomy.com](mailto:support@euhomy.com).

Our mission:

\* To be the most trusted appliance brand.

\* To create practical, compact appliances that better your life.

*Be sure to register at*  
**[www.euhomy.com/register](http://www.euhomy.com/register)**  
*for updates, warranty, and other relevant information.*

**EÜHOMY**

# Live the *cool life*

# I Q&A

## 1. How often do I need to clean my ice maker?

Depending on how frequently you use it, it is recommended that you clean it at least once a week. Failure to clean the machine will cause scale accumulation, which will eventually block the pump and cause the product to stop working properly.

## 2. How should I clean the machine?

It is recommended to use lemon water or weak acid vinegar for cleaning. Drain immediately after cleaning, and then clean it with pure water.

It is recommended to drain the water at least once every three days (pulling out the small hose on the right side of the water tank). Draining will not only ensure that the hardness of the water is not too high, but also ensure that impurities can be discharged well, and it is not easy to produce scale in the water tank.

## 3. Why is my ice cube cloudy?

It means that the water quality is turbid. It is recommended to use drinking water and purified water. If your water quality problem is serious, it is recommended that you install a water filter kit.

## 4. Can I put milk and juice into the water tank to make ice cubes?

We recommend that you do not do that. Our research has found that the high concentration of milk and beverages can easily block the pump and reduce the life span of the pump. At the same time, the protein in milk is prone to calcification, which chemically reacts with the PU water pipe inside the machine, which easily breaks it, making the product unable to continue working.

## 5. Why does my ice cube melt easily?

Since the ice maker is not a refrigerator, it does not have a heat preservation function. The high ambient temperature in summer will accelerate the melting of ice cubes. You can close the lid of the machine to keep the internal temperature. Some customers also put electric fans on the side of the machine to blow away the hot air surrounding the device, thus solving the problem. Feel free to try it yourself. However, if you are not using ice cubes for a long time, we recommend removing them from the ice basket and storing them in the refrigerator.

## 6. Why is my ice so thick and difficult to fall from the ice tray? What should I do?

It may be that your ice making time is set for too long, or it may be that the temperature of your environment is very low. You can reduce the time to 0 or -6 by pressing the minus key on the touch panel.

## 7. Why does the ice cubes have a plastic smell?

The ice cube itself has no taste. If you feel there is a plastic smell, try to clean the inside of the machine with lemon water, then run a few cycles, and finally rinse with distilled water.

## 8. Why is there noise in the operation of my machine?

There is a faint sound when the machine is running. Closing the lid can reduce the noise. If the water pump makes a noise during use, it is recommended to turn off the machine first, and then turn on the machine after cleaning the filter in the water tank to observe whether or not the noise disappears.

## 9. Why is water leaking from my machine?

It may be that the PUA tube inside the machine fell off during transportation. You can remove the back cover of the machine and connect it by yourself. If you don't know how to operate, please contact the Euhomy team. We will give you a professional video to help you solve the problem.

## 10. Why is there water flowing but not making ice?

Please provide a video or picture and send it to us. The Euhomy team will assist you.

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# | Safety Precautions

## Your safety and the safety of others are very important.

We have provided many important safety messages manual and your appliance. Always read and obey all safety messages.

This is the safety alert symbol:



All safety messages will follow the safety alert symbol and the word "DANGER" or "WARNING".



DANGER



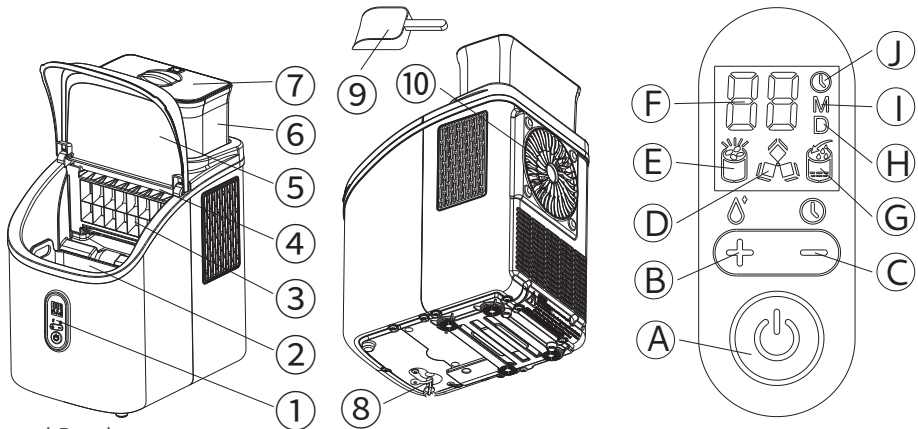
WARNING

These words mean:

## You can be killed or seriously injured if you don't immediately follow instructions.

All safety messages will tell you what the potential hazard is, tell you how to reduce the chance of injury, and tell you what can happen if the instructions are not followed.

# I Operation & Installation



## 1. Control Panel:

**A. ON/OFF button:** start or stop ice making; At the same time can cancel the cleaning and timer setting program; When the unit is making ice cube, press the button for more than 5 seconds, the unit will switch to ice harvest process by force.

### B. Time "+" and clean button:

**Ice making time adjustment:** when adjusting the ice thickness, press 1 time and the ice making cycle will increase 1 minute.

**Timing time adjustment:** when setting timing time, press 1 time and the timing time will increase 1 hour.

**Automatic cleaning:** in standby mode, press the button for more than 5 seconds to enter the automatic program

### C. Time "-" and timer setting button.

**Ice making time adjustment:** when adjusting the ice thickness, press 1 time and the ice making cycle will reduce 1 minute.

**Timing time adjustment:** when setting timing time, press 1 time and the timing time will reduce 1 hour.

**Timing setting:** in standby mode, press the button for more than 5 seconds to set the timing of the machine.

**D. Ice cube symbol:** when the symbol is rotating, the unit is making ice cube, when the symbol flash, the unit is ice harvest.

**E. Ice full warning symbol:** the unit will automatically make ice after removing the ice.

### F. Digital display:

**Ice thickness display:** when the number is displayed simultaneously with "D" on the right, means the current ice thickness adjustment gear; For example, the display of "1" and "D" means that the ice making time is increased by 1 minute.

# I Operation & Installation

Ice making time countdown display: when the number is displayed simultaneously with "M" on the right, means the ice making time countdown display; For example, the display of "2" and "M" means that the unit will start harvesting ice in about 2 minutes.

Timing display: when the number is displayed simultaneously with "⌚" on the right, means the timing startup or shutdown display.

Automatic cleaning time countdown display: when the number is blinking, there is no unit display on the right side, means the cleaning time countdown;

For example, if the display of "20" blinks, it means that the automatic cleaning will end after about 20 minutes.

G. Water shortage symbol: If the symbol is on, the machine is short of water.

H. Ice thickness adjustment unit, display in conjunction with digital display.

I. Ice making time countdown unit, display in conjunction with digital display.

J. Timing setting, display in conjunction with digital display.

2. Ice basket
3. Evaporator
4. Water separator pipe
5. Front up cover
6. Water tank
7. Cover for the water reservoir
8. Water draining cap: To draining out the water from unit
9. Ice scoop
10. Hot Air Outlet



# I Operation & Installation

## UNPACKING YOUR ICE MAKER

1. Remove the exterior and interior packaging. Check that ice basket and ice scoop is included. If any parts are missing, please contact our customer service.
2. Clean the interior with lukewarm water and a soft cloth. Take out the ice basket and clean it
3. Find a location for your ice maker that is protected from direct sunlight and other sources of heat (i.e.: stove, furnace, radiator). Place the ice maker on a level surface. Make sure that there is at least 6 inches of space between the back and sides of your ice maker and the wall.
4. Allow one hour for the refrigerant fluid to settle before plugging ice maker in.
5. The appliance must be positioned so that the plug is accessible.

**WARNING:** fill with potable water only.

## CONNECTING YOUR ICE MAKER



**DANGER**

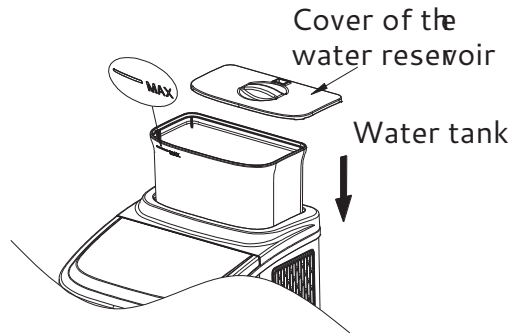
**\* Improper use of the grounded plug can result in the risk of electrical shock. If the power cord is damaged please call our customer service.**

1. This unit should be properly grounded for your safety. The power cord of this appliance is equipped with a three-prong plug which mates with standard three prong wall outlets to minimize the possibility of electric shock.
2. Plug your appliance into an exclusive, properly installed, grounded wall outlet. Do not under any circumstances, cut or remove the third (ground) prong from the power cord. Any questions concerning power and/or grounding should be directed toward a certified electrician.
3. This appliance requires a standard 110–120volt, 60Hz electrical outlet with three-prong ground.

# Operation & Installation

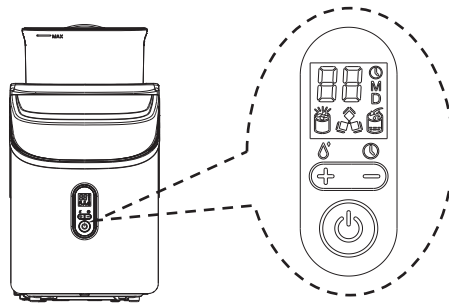
## Add water to ice maker

Method 1: Manually add water: Insert the "water tank" into the corresponding position on the top of the machine, open the "water tank cover", pour drinking water, the water level should be lower than the "MAX" mark line, and then cover the "water tank cover" to prevent foreign matter from entering the water tank. As shown in the picture on the right:



## Ice making operation

Operation and display areas




1. Ice making startup: Plug in the power plug, the display symbol  $\square \cdot \square$  will start to be steady on, press the "⏻" key on the operation panel, water will be added to the water tank through the electromagnetic water valve, after reaching the standard water level, the unit starts to make ice, the symbol  $\square \cdot \square$  and "0" and "D" are steady on, steady "0 D", means that the ice is made at the default time; After a few minutes of ice making work, there will be a flashing number and symbol "M", and the flashing number "10M" means that it will take 10 minutes for the ice making to end.
2. After each ice making is finished, the unit will start to harvest the ice cube, and the ice making symbol  $\square \cdot \square$  will be shining. Water will be added to the tank through the electromagnetic water valve until it reaches the standard water level of the tank, and the unit will enter the next ice making cycle; when the water added to the tank cannot reach the standard water level of the tank, the symbol  $\square \cdot \square$  will be steady on, and the unit will stop working. After a water shortage, it is necessary to restart the machine, otherwise it will wait for about 15 minutes and automatically start up.

# Operation & Installation

Note: Each ice-making cycle is about 10–25 minutes, and the ice-making time may vary according to the ambient temperature and the water temperature added. Especially the first time to make ice, due to the higher water temperature in the tank, the ice making time will be longer. But the ice-making cycle will not exceed 35 minutes.

3. Adjustment of ice thickness: if you think the ice cube is not thick enough, during ice making, press the "+" and "-" to set the ice-making time. ; when the number and symbol "D" are displayed on the display screen, it means setting ice-making time, the default is "0", press the "+" key once to increase the ice-making time by one minute, and the ice cube will be thicker, the ice-making time can be increased by up to 6 minutes, the display will display the corresponding number; Press the "-" key once to reduce the ice-making time by one minute, and the ice cube will be thinner, the ice-making time can be reduced by up to 6 minutes. After the unit is powered on again, it returns to the default setting of "0". After the ice making time is set, it can only start from the new cycle.

4. When ice full symbol  is on, the unit will stop, take out the ice cube inside, the unit will start working again.

5. Ice making shutdown: Press the "On/Off" button on the operation panel to shut down the unit and enter the standby mode when the unit is working.

## Forced ice harvesting operation

If press the "On/Off" button more than 5S, when the ice maker is working, the unit will start harvest. Press "On/Off" button, the unit will turn off.

## Automatic self-cleaning program

Automatic self-cleaning program, the default cleaning time is 20 minutes. Plug in the unit with the water tank filled with water, press the "+" button on the operation panel for more than 5 seconds to start entering the self-cleaning function, and the number "20" on the display flashes, indicating the end of the self-cleaning function after 20 minutes.

Cancel the self-cleaning program: It takes about 20 minutes to complete a self-cleaning program. When the program is finished, the system will automatically be in the off state.; You can also force a stop to the self-cleaning program by pressing the "On/off" button on the operation

## Timed startup and timed shutdown function operation panel.

**Timer setting:** Timer setting range: 1–24 hours

Timed shutdown: When the unit is working, timer setting the unit off.

Timed startup: When the unit is in standby, timer setting the unit on.

# Operation & Installation

## How to set the timer

Press the "-" button on the operation panel for more than 5 seconds, and the timing time "1" and symbol "🕒" appear on the display screen, then press the "+" button to adjust the timing time you need, each time you press, the time increases by 1 hour; Press "-" to reduce the timing time. The symbol "🕒" is shining during the time adjustment process, and the setting will be completed when the symbol turns on after 5 seconds.

**Timed startup display:** "5" and "🕒" are displayed in the standby state, indicating that the unit will automatically start up after 5 hours;

**Timed shutdown display:** in the ice making condition, the symbol "🕒" is on, indicating that there is a timed shutdown setting at present, press the "-" button for more than 5 seconds, you can display the current setting time, display "5" and "🕒", indicating that the machine will automatically shut down after 5 hours.

## How to cancel the timing

When the unit has been timed, press the "-" button on the operation panel for more than 5 seconds, the number and "🕒" on the screen blink, and then press the "-" button on the operation panel for more than 5 seconds, the timing will be canceled; You can also set the timing time to "0", and the timing will be canceled after 5 seconds.

You can also directly press the "🔌" key on the operation panel to force off the timing function and directly turn it on or off.

**Ice maker drainage:** pull out the drain plug at the bottom of the ice maker to empty the water in the inner tank; The ice maker must be in standby mode to drain water from the water tank and inner tank. Then reset the drain plug when the drain is complete.

In order to ensure hygiene requirements, please change the water every 24 hours and clean the inner tank and water tank every three days.

## Warning

**A, make sure the water tank, water filter and the water separator pipe is not blocked, clean them**

**B, The water temp will effect the ice making capacity. The lower temp, the more ice cube produce.**

**C, The cooler ambient temp, the more ice cube produce.**

**D, always use good quality water to make sure the pump work well. Bad quality water will cause pump noise, but doesn't effect the unit working.**

**E, The compressor restart 3mins later if you turn off the unit.**

# I Tips & Maintenance

## IMPORTANT SAFETY TIPS

When using electrical appliances, basic safety precautions should be followed to reduce the risk of fire, electric shock, and injury to persons or property. Read all instructions before using any appliance.

- Do not operate this, or any other appliance with a damaged cord.  
Connect to properly polarized outlets only. No other appliance should be plugged into the same outlet. Be sure that the plug is fully inserted into the receptacle.
- Do not run the power cord over carpeting or other heat insulators. Do not cover the cord. Keep cord away from traffic areas, and do not submerge in water.
- We do not recommend the use of an extension cord, as it may overheat and become a risk of fire. If you must use an extension cord, use No.14 AWG minimum size and rated no less than 1875 watts.
- Unplug the ice maker before cleaning or making any repairs or servicing.
- Exercise caution and use reasonable supervision when appliance is used near children.
- Do not use your ice-maker outdoors. Place the ice-maker away from direct sunlight and make sure that there is at least 6 inches of space between the back of your unit and wall. Keep a minimum distance of 6 inches on each side of your unit free.
- Do not use other liquid to make the ice-cube other than water.
- Do not clean your ice maker with flammable fluids. The fumes can create a fire hazard or explosion.
- Do not tip over.
- If the ice maker is brought in from outside in wintertime, give it a few hours to warm up to room temperature before plugging it in.

**WARNING:** This appliance must be earthed.

- **DANGER – Risk Of Fire or Explosion. Flammable Refrigerant Used. Do Not Use Mechanical Devices To Defrost Ice Maker. Do Not Puncture Refrigerant Tubing.**

# I Tips & Maintenance



• **DANGER – Risk Of Fire Or Explosion. Flammable Refrigerant Used. To Be Repaired Only By Trained Service Personnel. Do Not Puncture Refrigerant Tubing.**

- **CAUTION – Risk Of Fire Or Explosion. Flammable Refrigerant Used. Consult Repair Manual/Owner's Guide Before Attempting To Install or Service This Product. All Safety Precautions Must Be Followed.**
- **CAUTION – Risk Of Fire Or Explosion. Dispose Of Property In Accordance With Federal Or Local Regulations. Flammable Refrigerant Used .**
- **CAUTION–Risk Of Fire Or Explosion Due To Puncture Of Refrigerant Tubing; Follow Handling Instructions Carefully. Flammable Refrigerant Used.**
- The ice maker should be installed in accordance with the safety standard for Refrigeration Systems, ASHRAE15. The ice maker shall not be installed in corridors or hallways of public buildings.
- If the unit is with problem need to be maintained, that replacing with like components and that servicing shall be done by factory authorized service personnel, so as to minimize the risk of possible ignition due to incorrect parts or improper service.

## IMPORTANT:

The wires in this mains lead are colored in accordance with the following code:

Green or Green with a strip yellow: Grounding	
White:	Neutral
Black:	Live

To avoid a hazard due to instability of the appliance, it must be placed at a even or flat surface.

# I Tips & Maintenance

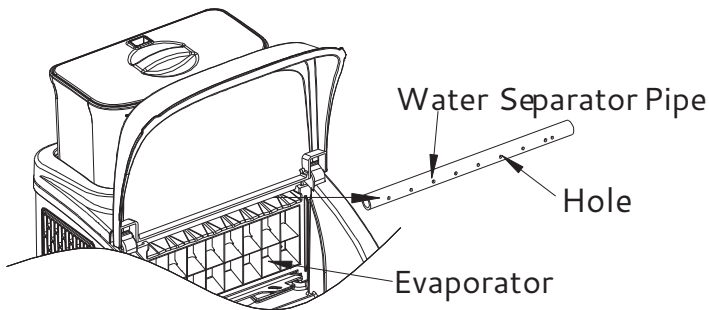
**Before using your ice maker, it is strongly recommended to clean it thoroughly.**

1. Take out the ice basket.
2. Clean the interior with diluted detergent, warm water and a soft cloth.
3. Then use the water to rinse the inside parts, and drain out the water from the draining port by unplugging the Water drainage cap on the bottom.
4. The outside of the ice maker should be cleaned regularly with a mild detergent solution and warm water.
5. Dry the interior and exterior with a soft cloth.
6. When the machine is not in use for a long time, open the water drain cap to drain water completely out from the water reservoir.

**After using your ice maker for a long time, we also suggest you should clean your unit.**

Especially to the water separator pipe and the water filters, you must clean them periodically.

1. If the water separator pipe is blocked and there is no water flowing down when you listen the compressor and the water pump inside are still working,. Clean the each hole on the pipe wall displayed in following picture.



2. For both of the water tank and the big water reservoir, clean them with diluted detergent, warm water and a soft cloth. Then use the water to rinse the inside, and drain out the water from the draining port by unplugging the Water drainage cap on the bottom. It will help you keep the unit and ice-cube hygienicly, and also make the unit work normally.
3. When cleaning, if find that the ice cube left on the evaporator and can not be taken out easily, you can turn on the unit to let the unit enter the ice making process, then press "ON/OFF" button for more than 5 seconds to let the unit start ice harvest process to melt the ice cube. It will help you remove the hard ice cube.

**How to drain out the water from the internal tank and big water reservoir completely**

Because the water in the big water reservoir is stop to drain port by the water valave, if you want to drain away all the water, please plug on the unit and but don't start the unit, then remove the Water drainage cap at the bottom. Wait some minutes, all of the water will flow out.

# Warranty

Euhomy offers a limited 1-year warranty ("warranty period") on all of our products purchased new and unused from Euhomy company, with an original proof of purchase and where a defect has arisen, wholly or substantially, as a result of faulty manufacture, parts or workmanship during the warranty period. The warranty does not apply where damage is caused by other factors, including without limitation:

- (a) normal wear and tear;
- (b) abuse, mishandling, accident, or failure to follow operating instructions;
- (c) exposure to liquid or infiltration of foreign particles;
- (d) servicing or modifications of the product other than by Euhomy;
- (e) commercial or non-household use.

The Euhomy warranty covers all costs related to restoring the proven defective product through repair or replacement of any defective part and necessary labor so that it conforms to its original specifications. A replacement product may be provided instead of repairing a defective product. Euhomy's exclusive obligation under this warranty is limited to such repair or replacement. A receipt indicating the purchase date is required for any claim, so please keep all receipts in a safe place. Although greatly appreciated, the product registration is not required to activate any warranty and product registration does not eliminate the need for the original proof of purchase. The warranty becomes void if attempts at repair are made by non-authorized third parties and/or if spare parts, other than those provided by Euhomy, are used.

You may also arrange for service after the warranty expires at an additional cost. These are our general terms for warranty service, but we always urge our customers to reach out to us with any issue, regardless of warranty terms. If you have an issue with a Euhomy product, please contact us (support@euhomy.com.), and we will do our best to resolve it for you.

## Option 1

1. Search for "QR Code" on Facebook.
2. Scan the attached QR Code.
3. Become a member of the group.
4. Activate your warranty in the pinned post.






## Option 2

1. Open your phone build-in Camera.
2. Point it to the attached QR Code. Make sure you can see all four corners of the QR code in the camera.
3. Tap the pop-up banner and go to the Active Your Warranty link.
4. Become a member of the group, and your warranty is now active





# TROUBLESHOOTING

PROBLEM	POSSIBLE CAUSE	SOLUTION
 < > is on	Lack of water	Turn off the unit and add water to <MAX>level, then re-start the unit.
 < > is on	Too much ice cube in the basket	Remove the ice cube in the basket.
 < > is flash	The ice full plate blocked	Take out the ice cube under the ice full plate,make sure the ice full plate can roll smoothly.Or wait 3-6 hours until the ice cube melt and the ice full plate roll back automatically.
The water reservoir has water,but<img alt="Water level icon" data-bbox="190 365 225 400"/> > is on	The inlet solenoid valve breakdown	Need the technical service person to Maintain.
<E> is on	The ice making system damage	Need the technical service person to Maintain.
	Too much water in the ice basket	Drain out the water below the ice basket,and then turn on the unit
<E1> is on	Ambient temp sensor breakdown	The unit can still work, change a new sensor
<E2> is on	Watertemp sensor breakdown	The unit can still work, change a new sensor
No water in the water Separator pipe	The holes are blocked	Use slim wire to prick each hole, till The water can flow out easily.
	Water filter block	Clean the water filter
Ice cube thick and can ' t Drop down	Ice making cycle too long	Press <->to reduce the ice making time.
Ice cube thin	Ambient temp too high	Move the unit to cool place
	Water temp too high	The water temp should be no more Morethan25°C(77 °F).
	Ice making short	Press<+>to increase the ice making Time.
Unit work but no ice cube	Ambient temp is high or the Water temp is high	Move the unit to somewhere ambient Temp lower than30°C(86°F),fill cool water.
	Refrigerant system leakage	Need the technicalservice person to maintain
	Refrigerant system block	Need the technical service person to maintain

# EÜHOMY

# Live the *cool life*



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